



New Rules of Conduct

Introduction webinar

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Why are we making changes?

Developed by working and advisory groups of members and other professionals, our purpose in changing the Rules is to:

1. Provide a simpler structure.
2. Give clear examples.
3. Focus on respect, diversity and inclusion.
4. Respond to evolving technology.
5. Emphasise the role of members' expertise in tackling global challenges.

New RICS Rules of Conduct

On 11 October we published new Rules of Conduct, that will apply from 2 February 2022. They include 5 Rules and an Appendix setting out the main professional obligations to RICS

Rule 1: Honesty,
integrity and
professional
obligations

Rule 2:
Maintaining and
acting within
competence

Rule 3: Providing
good-quality
service

Rule 4: Respect
and encouraging
diversity and
inclusion

Rule 5: Public
interest,
responsibility and
public confidence

Comparison with old Rules and Global Ethical Principles

Rule 1 and Appendix
Ethical principle of integrity
Old Rules 3, 8 and 9 for members
Old Rules 3,6-15 for Firms

Rule 2
Ethical principle of high standard of service
Old Rule 4 for members and firms

Rule 3
Ethical principle of high standard of service
Old Rules 4 and 5 for members and firms

Rule 4
Ethical principle of Respect

Rule 5
Ethical principles of taking responsibility and promoting trust in the profession
Old Rule 7 for members
Old Rule 11 for Firms

Support for new Rules of Conduct

We have provided a number of supporting materials for firms and members:

- Free online CPD module which can be accessed at any time
- Scenarios putting the rules into context of common practice issues
- An ethics decision tree

These are all available through the website page

[Rules of conduct \(rics.org\)](https://www.rics.org)