

## Renewal journey guidance

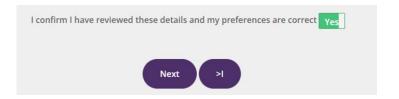
How to guide for renewing your membership status



#### Payment options

- There are a variety of payment options available to you. Our online portal now allows you to update your details, apply for a concession, select your Lionheart preference and select your preferred payment method.
- To access the portal, use the link below or simply log in to your RICS online account and select Professional Fees from the menu on the left-hand side of the page.
- https://myaccount.rics.org/ProfessionalFees
- The online service allows you to pay 24 hours a day, seven days a week. Further details of different payment options can be found on the professional fees tab of our website www.rics.org/professionalrenewals

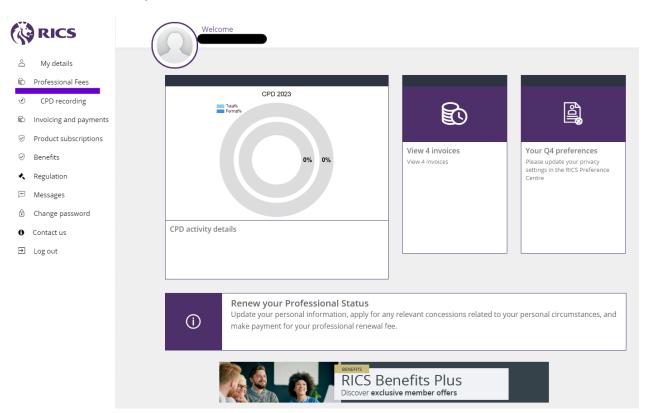
The line below is on every page of the portal. It's highly recommended that you review your details and ensure your preferences are correct, proceed by selecting YES in the toggle bar at the bottom of each page.





#### RICS my account

Please select the professional fees tab from the left-hand toolbar as indicated below.





#### Intro page

#### Professional Renewal 2024

Our records show that your professional fees have not yet been received. If you have already made arrangements to pay, please allow 24 hours for our records to be updated.

You become liable to pay for your annual professional fees (in accordance with your chosen payment structure - annually, quarterly or monthly) on 1 January each subscription year, whether demanded or not.

By continuing your professional membership, you agree to:

- Undertake a minimum of 20 hours CPD each calendar year (January to December), unless you are eligible for an exemption.
- Comply and act in accordance with the Charter, Bye-Laws, Regulations and Rules of RICS as they now exist, or as they may in the future be amended, and comply with such other requirements as Governing Council shall determine.
- Ensure that your contact details are maintained and kept up to date.

If you have any queries, please visit the link to contact us

Professional Fee FAQ's - Professional renewals: FAQs (rics.org)

Continue

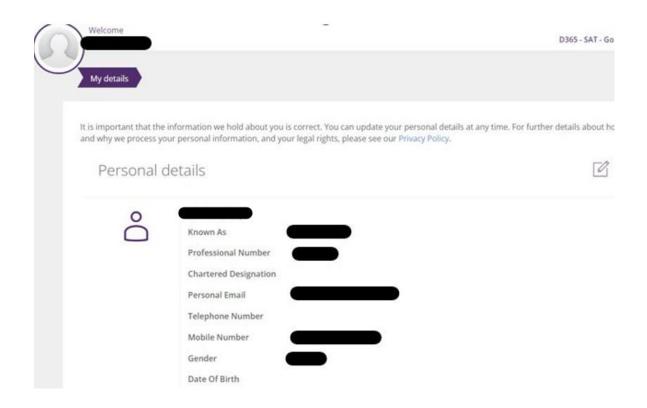
#### **CPD Support Pack**

Enjoy complimentary access to essential resources, content, and networking opportunities, all included as part of your annual subscription.



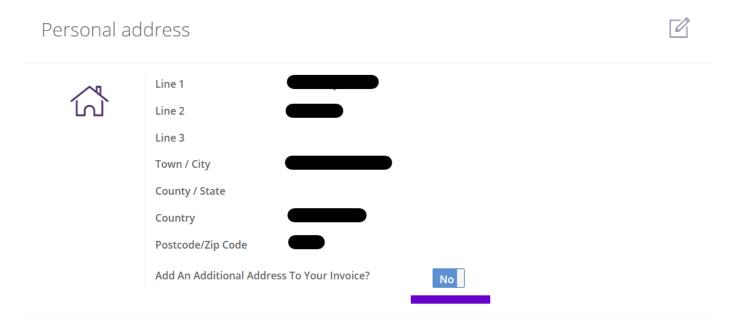


#### Personal details





#### Personal details



#### You can now add an additional address to your invoice.

If you require an invoice for your employer to make the payment on your behalf, and you need your employer's details on the invoice please use this new function.

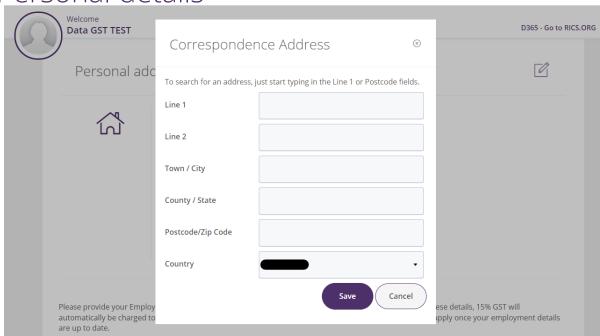
Once at the payment section please select the BACS/Bank transfer payment option.

You will then be issued an invoice with the bank details to make payment.

The additional address will only show on the invoice it will not show on the quote.



#### Personal details



#### Additional address to your invoice.

If you require an invoice for your employer to make the payment on your behalf, and you need your employer's details on the invoice please use this new function. Move the toggle from NO to YES.

Please enter

Business name in Line 1, street address in Line 2, Town/City, County/state, Country & Postcode/Zip code

#### Personal concessions

#### My details Personal concessions

We recognise how important your professional status is to you, but we also understand that sometimes your personal situation should be taken into account when your professional fee is due.

If your personal situation for 2023 means that you are seeking a concession on your professional fee, you can select the appropriate concession below

Academic concession

Family raising concession

Ill-health or incapacity concession

Maternity/paternity or adoption concession

Non-practising/no longer working within the Surveying Profession concession (including Non-Executive Directors)

Part-time concession

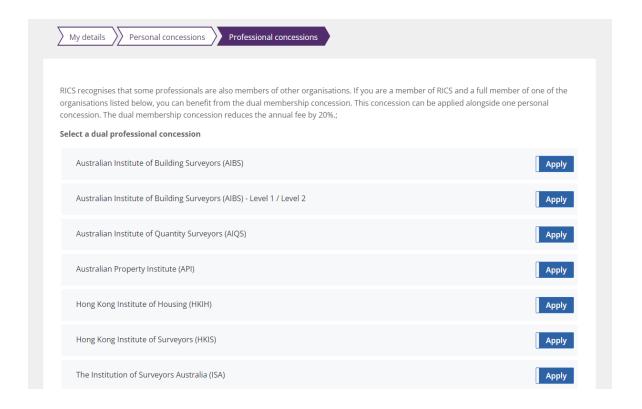
Upcoming retirement concession

Retired/no longer working for remuneration concession

Unemployed/seeking work concession



#### Professional concessions





#### Lionheart

My details Personal concessions Professional concessions Lionheart



www.lionheart.org.uk

LionHeart is the charity for RICS professionals, past and present, and their families. Our aim is quite simple: to be there for members whenever life throws them a curve ball, from APC candidates right through to retirement. The services we provide range from financial support, health and wellbeing packages, free professional counselling, work-related support and legal advice, and help if you or one of your loved ones become seriously ill.

We want to help as many people as we can, no matter what their circumstances. We don't provide a 'one size fits all' service, but work with people to find out about all of their needs so we can provide a responsive and sensitive package of support.

We are funded through the generosity of past and present RICS members who care enough about their colleagues to support us. We don't get any government or other grants.

Voluntary donation to LionHeart: 49.00 (NZD)

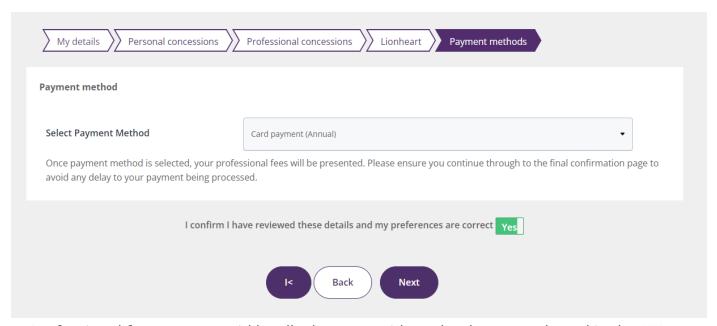
Include A Voluntary Donation To LionHeart, As Part Of My Professional Fees.



If you wish to donate an alternative amount, you can do this separately through the Lionheart website



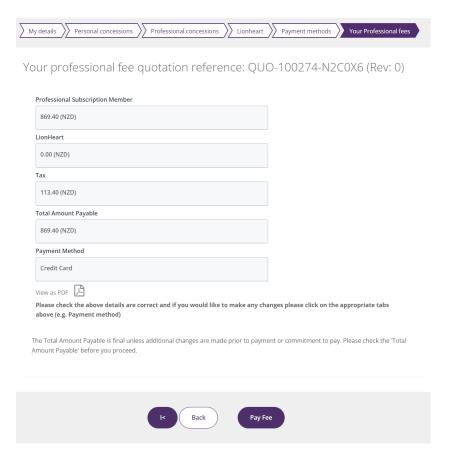
#### Payment



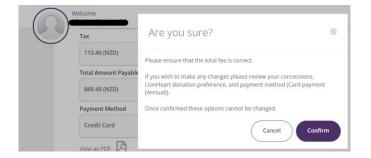
- Professional fees are not paid locally they are paid to a bank account based in the UK.
- Please be aware that you may incur an international bank transfer fee. This fee is charged by your bank and will not be reimbursed by the RICS.



## Professional fees quote page – Credit Card

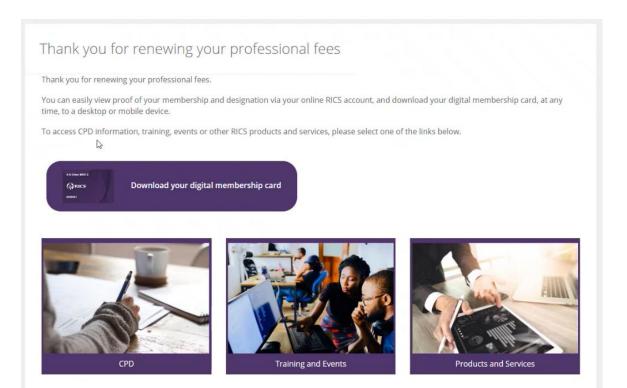


- Please review and ensure all quote details are correct.
- Please ensure you select the Pay Fee button
- Pop-up window will ask you to confirm
- You will then be directed to the payment page



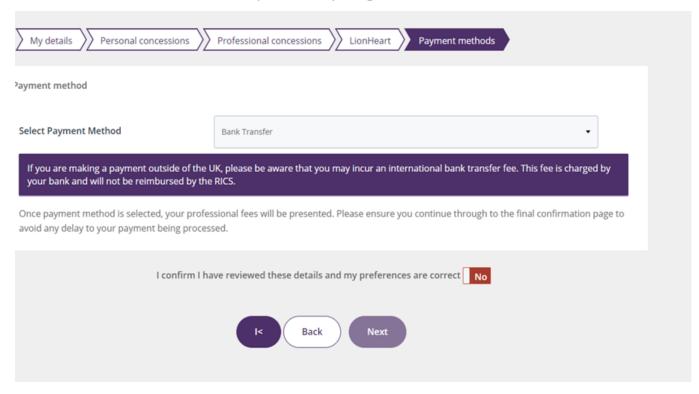


## Confirmation page





## Professional fees quote page – Bank Transfer

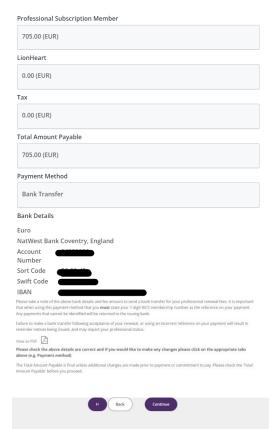


- Professional fees are not paid locally they are paid to a bank account based in the UK.
- Please be aware that you may incur an international bank transfer fee. This fee is charged by your bank and will not be reimbursed by the RICS.

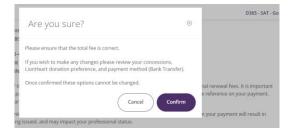


## Professional fees quote page – Bank Transfer

Your professional fee quotation reference: QUO-100278-Z2T3G8 (Rev: 0)



- Please review and ensure all quote details are correct.
- Please ensure you select the Continue button





## Confirmation page

#### Thank you for renewing your professional fees

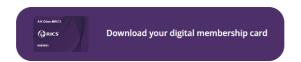
Thank you for committing to pay your professional fees.

# Bank Details Euro NatWest Bank Coventry, England Account Number Sort Code Swift Code IBAN

Please remember when making a BACS payment for professional fees, the reference must contain your 7-digit RICS Membership number. To enable your payment to be allocated a remittance must be e-mailed to BACSID@rics.org. Payments that cannot be identified will be returned to the issuing bank account.

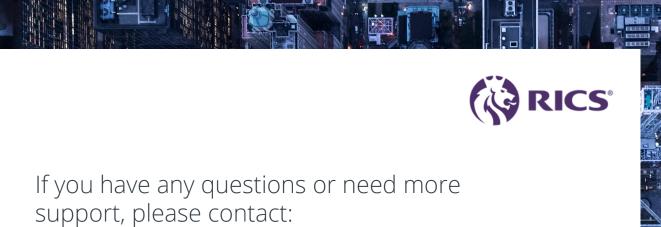
You can easily view proof of your membership and designation via your online RICS account, and download your digital membership card, at any time, to a desktop or mobile device.

To access CPD information, training, events or other RICS products and services, please select one of the links below.









contactrics@rics.org