



Professionalism in the global marketplace

Look for firms 'Regulated by RICS'
to support your business

rics.org

'Regulated by RICS'

Look for firms 'Regulated by RICS' to ensure you work with leading land, real estate, construction and infrastructure professionals.

Firms that are 'Regulated by RICS' provide confidence through world class professionalism in fields such as:

- Valuation
- Asset and facilities management
- Investment and development advice
- Project management
- Cost management

By using their services, you can be confident you are supported by firms following RICS globally recognised professional standards.

RICS underpins regulated firms' commitment to quality and ethical practice, helping you to manage risk in a complex and changing global marketplace.

Finding firms 'Regulated by RICS'

When seeking confidence and security in the built environment, ask for RICS.

You can find a list of firms 'Regulated by RICS' at www.ricsfirms.com

Regulated firms display the RICS logo and our 'Regulated by RICS' designation.

“Union Investment Real Estate invest in 24 markets around the world. Transparency and sustainability are at the heart of our international investment strategy. RICS regulation provides us with the confidence that the regulated firms and professionals we work with around the world share these values.”

Martin Brühl, CIO, Union Investment Real Estate

The strengths of 'Regulated by RICS'

In order to be regulated by RICS, a firm must:

1

Practise to globally recognised standards

2

Behave ethically, and act with integrity and honesty

3

Have the required skills and competencies to do the job

4

Manage conflicts of interests transparently

5

Safeguard the security of client money

6

Manage its finances appropriately

7

Provide adequate and appropriate indemnity for its work

8

Handle complaints and disputes fairly

“RICS provides the gold standard in property valuation as well as the quality assurance to underpin these standards, which is why we seek RICS professionals to value our portfolios.”

Will Chen, Managing Director, China Development Bank

Assurance to the marketplace

RICS holds firms accountable for meeting the standards expected of them.

RICS operates a risk targeted system of monitoring and assurance to help regulated firms to meet our standards. This process provides valued support to the profession in successfully meeting standards through advice and recommendations.

In the small number of cases where firms seriously fail to meet the standards we set, we intervene in order to protect clients and the public by taking disciplinary action.

Disciplinary cases are handled through an investigations process, culminating in prosecution before an independently-led tribunal for the most serious cases. Penalties for regulated firms include conditions on a firm's practice, fines and ultimately withdrawal of the firm's regulated status.

Last year, 436 disciplinary actions were issued to RICS professionals and firms to enforce our rules for professional conduct, service standards, competence, and customer protection.

“RICS is uniquely placed to provide world class standards for a global profession in land, property, construction and infrastructure. Having a regulatory model that holds the profession to this promise is vital to inspire confidence among clients and the public. This confidence is in turn vital to maintaining a successful and vibrant market for surveying services.”

Stephen Haddrill, CEO of the Financial Reporting Council and Chair of RICS's Global Regulatory Board





Confidence through professional standards

RICS promotes and enforces the highest professional qualifications and standards in the development and management of land, real estate, construction and infrastructure. Our name promises the consistent delivery of standards – bringing confidence to the markets we serve.

We accredit 125,000 professionals and any individual or firm registered with RICS is subject to our quality assurance. Their expertise covers property, asset valuation and real estate management; the costing and leadership of construction projects; the development of infrastructure; and the management of natural resources, such as mining, farms and woodland. From environmental assessments and building controls to negotiating land rights in an emerging economy; if our professionals are involved the same standards and ethics apply.

We believe that standards underpin effective markets. With up to seventy per cent of the world's wealth bound up in land and real estate, our sector is vital to economic development, helping to support stable, sustainable investment and growth around the globe.

With offices covering the major political and financial centres of the world, our market presence means we are ideally placed to influence policy and embed professional standards. We work at a cross-governmental level, delivering international standards that will support a safe and vibrant marketplace in land, real estate, construction and infrastructure, for the benefit of all.

We are proud of our reputation and we guard it fiercely, so clients who work with an RICS professional can have confidence in the quality and ethics of the services they receive.

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